

Administrative set-up criteria

for ECCAIRS compatible software

The administrative set-up criteria below is made in reference to Chapter 6 of the [Guidance Material for CAAT Requirement No.22 on Occurrence Reporting in Civil Aviation](#) and applicable to all reporters using an ECCAIRS compatible software to submit occurrence reports to CAAT.

The criteria to submit a report file to CAAT via an e-mail include the following items:

1. CAAT e-mail address to submit reports

The software must be configured to submit reports to e-mail “safetyreport@caat.or.th”

2. CC recipient(s)

An e-mail address of the occurrence administrator(s) whom CAAT can contact and send feedback (if any) through that e-mail must be included in CC recipient of each e-mail.

3. Subject of the e-mail

Subject of each e-mail should contain:

- 1) reporting entity (ECCAIRS Attribute no.447)
- 2) auto-generated report identification (ECCAIRS Attribute no.438)
- 3) report status (ECCAIRS Attribute no.800)

4. E-mail attachment

Attachment of each e-mail should contain both E5X and PDF file of the report

5. Automatic submission of updated report to CAAT

If available, this function should be deactivated.